

SCHEDULE "C"

Penalty clause

Penalty shall be applicable to party as per following conditions :

Sl. No.	Description	Penalty Amount(Rs.)
1	If the breakdown complaints of lifts is not attended with 24 hrs. from the time of complaints	1000/- per lift per day (After 24 Hrs of complaint)
2	After attending the complaint, lift is still under breakdown on account of the party	Rs. 200/- per lift per day after 48 Hrs. of complaint.

Note : - Maximum cumulative penalty per quarter will be limited to Rs. 5000 /-. However in case of repetitive delays in resolution of breakdown the contract may be terminated by BHEL.

Sign of Issuing officer

Sign of contractor